

PRIVACY NOTICE REGARDING PERSONAL DATA PROCESSED WITHIN THE SCOPE OF THE CONTACT FORM

1. Identity of the Data Controller

BAKIOĞLU HOLDİNG ANONİM ŞİRKETİ (Tax ID No: 1330045330) ("**Bakioğlu Holding**" or the "**Company/Our Company**"), with the registered business address at "**Ege Mah. İşçiler Cad. No: 105 İç Kapı No: Z1 Konak/İzmir**" processes and retains personal data in its capacity as a data controller and in accordance with the Personal Data Protection Law No. 6698 (the "**Law**"), secondary regulations enacted pursuant to the Law, and other binding decisions of the Personal Data Protection Board. This text aims to inform you about your personal data collected and processed via semi-automated and automated means through the Contact Form you fill out on our website (www.bakioğlu.com).

2. Categories and Types of Personal Data Processed

The personal data processed under the data categories and types specified below is shared by you when you fill out the Contact Form located on our Company's website at www.bakioğlu.com and is processed by our Company for the purposes stated below.

Identification Particulars	Full Name
Contact Information	E-mail, Phone Number
Process Security and Risk Management	IP address, log records, and data processed to prevent commercial, technical, and administrative risks

3. Method of Collection of Personal Data and Activity from Which It Is Obtained

Data Category	Activity from Which It Is Obtained
Identity, Contact	By Semi-Automated Method; Through the transmission of process-related information to the Company by filling out the Contact Form found on the Company's website.
Transaction Security and Risk Management	By Automated Method; Through the submission of the Contact Form.

4. Purposes and Legal Basis for Processing Personal Data

Data	Purpose of Processing	Legal Basis
Identity	- Complaints, suggestions, or fulfillment of your any type of requests, - Establishing contact with you, - Provision of information regarding Bakioğlu Holding services,	In accordance with the Article 5/2 subparagraphs c and f; Processing of the personal data of the parties to a contract is necessary, provided that it is directly related to the establishment or performance of
Contact		

Transaction Security and Risk Management	• Execution of risk management processes and ensuring the security of data controller operations, • Receiving and evaluating suggestions for the improvement of business processes, • Management and development of existing or potential business relationships.	the contract; and processing is necessary for the legitimate interests of the data controller, provided that it does not prejudice the fundamental rights and freedoms of the data subject.
--	---	---

5. Transfer of Personal Data and Purposes of Transfer

Transfer Channel	Purpose of Transfer	Legal Basis
Service provider group company authorized in the capacity of data processor	Provision of infrastructure and data hosting services, execution of communication and notification processes, use of services enabling the execution of operational processes, and ensuring security, spam prevention, and system integrity.	With reference to Article 8/2/a of the Law; The transfer of personal data of the parties to a contract is necessary, provided that it is directly related to the establishment or performance of the contract.
To public institutions and organizations lawfully authorized to receive information	Conducting legal reporting, executing regulatory and audit activities, and operating complaint and legal processes.	With reference to Article 8/2/a of the Law; The transfer of personal data is necessary for the data controller to fulfill its legal obligation.

6. Rights of Data Subjects

You may request to exercise your rights arising from Article 11 of the Law by applying to Bakioğlu Holding at any time, which are: a) *To learn whether personal data is processed*, b) *To request information if personal data has been processed*, c) *To learn the purpose of processing personal data and whether they are used in accordance with their purpose*, ç) *To know the third parties to whom personal data is transferred in country or abroad*, d) *To request the rectification of incomplete or inaccurate personal data, if any*, e) *To request the erasure or destruction of personal data under the conditions referred to in Article 7*, f) *To request reporting of the operations carried out pursuant to sub-paragraphs (d) and (e) to third parties to whom personal data have been transferred*, g) *To object to the occurrence of a result against the person by analyzing the processed data solely through automated systems*, ğ) *To claim compensation for the damage arising from the unlawful processing of personal data*. You may submit your requests regarding your rights and the application of the Law by contacting us using the following methods;

- With your wet-ink signature, through notary to the address **"Ege Mah. İşçiler Cad. No: 105 İç Kapı No: Z1 Konak/ İzmir"** or personally applying directly to the Company,
- By submitting your application via email to bakioglu@hs02.kep.tr using your registered electronic mail (KEP) address allocated in your name,

- By sending an email to kvkk@bakioğlu.com.tr using the email address previously reported by you to the company and registered in the company's system.

In an application you submit to exercise your above-mentioned rights as a personal data subject, including your explanations regarding the right you request to exercise, the matter you request must be clear and understandable, the subject of the request must be related to your person, or if you are acting on behalf of someone else, you are required to present a special power of attorney notarized for this purpose.

In your applications, the inclusion of full name, signature, Turkish ID number (nationality, passport number, or ID number, if any, for foreigners), residential or workplace address for notification, email address for notification (if any), telephone and fax numbers, and the subject of request is mandatory pursuant to the "**Communiqué on the Principles and Procedures for the Request to the Data Controller**". Applications failing to include the said information shall be rejected by Bakioğlu Holding or directed to valid application channels.

The Company reserves the right to make changes to this Privacy Notice at any time due to reasons arising from the Law, secondary regulations, and Board resolutions.